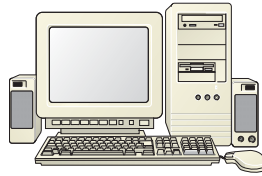


Installing ARRIS / BuildersCAD 9.5 On Your Windows 10 Computer

ARRIS / BuildersCAD 9.5 is supported on **Microsoft Windows 10** - both 32 and 64 bit computers. There are however a few special considerations to be noted when setting up a **Windows 10** computer for running **ARRIS** or **BuildersCAD**.

Setting Up Windows

When first setting up Windows, during the setup Windows will ask for a MS Windows account if you have one, or ask to create one if you don't. It is not readily apparent what is actually happening here, but what the system is doing is setting up a user account on the computer. Windows really wants you to have a Microsoft account.



Somewhere on this setup page in small print will be a "Skip This Step" link. Click on this link. The Windows setup will then prompt something like "Who is going to use this computer?" At this prompt give a name. Instead of using a Microsoft account, Windows 10 will use the name given here to set up a local login user account on the computer. This is very important to **ARRIS / BuildersCAD** because the login user name is used when first running **ARRIS / BuildersCAD** to set up the **User Home** directory.

If the computer has already been set up using a Microsoft account, you will need to create another local user account in the Windows -> Settings -> Accounts and use it to install / run **ARRIS** or **BuildersCAD**.

The local user account used for **ARRIS** or **BuildersCAD** should have **Administrative permissions** in order to install the software. Depending on the setup, it may also require Administrative permissions to run properly.

Installing ARRIS / BuildersCAD

The installation of **ARRIS / BuildersCAD** on Windows 10 is similar to other versions of the Windows operating system. Refer to the **Installing ARRIS / BuildersCAD On Your Computer** document.

It is important to note that **ARRIS / BuildersCAD** must be installed directly under the C: drive instead of under \Program Files (or \Program Files (x86) or \Program Files 32). This is because MS Windows versions later than Vista (7,8,8.1,10) are very restrictive about programs writing into the \Program Files directory, which **ARRIS / BuildersCAD** must do. Installing directly under C: removes the series of problems caused by this restriction.

Other Settings

You may wish to consider a few other settings in Windows 10. These are found primarily in under Settings in Windows.

For optimal performance, consider turning off **Cortana**. **Cortana** is Windows' "Personal Assistant". It gathers information about everything you do on your computer and sends it to Microsoft. The benefit touted is that Microsoft may better tailor the experience by learning your computing habits. This has no benefit in **ARRIS / BuildersCAD** and uses your processing power and internet bandwidth to perform these functions.

Authorizing ARRIS / BuildersCAD

The authorization process for **ARRIS / BuildersCAD** is the same on **Windows 10** as for other versions of Windows. Refer to the authorization instructions in the **ARRIS** or **BuildersCAD** Bookshelf.



Updated December 19, 2017